PORTABLE KEROSENE-HEATER
“OWNER’S MANUAL”

MODEL : RMC- 11-C7

Before the first use of this heater, please read this OWNER’S MANUAL very carefully. This OWNER’S MANUAL has been designed to instruct you as to the proper manner in which to assemble the heater, maintain the heater, store the heater, and most importantly, how to operate the heater in a safe and efficient manner, please keep this manual for future reference.

GHP GROUP INC.
Skokie, IL 60076-4034, USA.
PHONE : 1-877-447-4768
# CAUTIONS
- SAFETY GUIDE -

<table>
<thead>
<tr>
<th>WARNING!! RISK OF EXPLOSION / RISK OF FIRE</th>
</tr>
</thead>
<tbody>
<tr>
<td>! NEVER use any fuel other than water-clear 1-K kerosene.</td>
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<tr>
<td>! NEVER use fuel such as gasoline, benzene, paint thinners or other oil compounds in this heater.</td>
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<tr>
<td>! NEVER refill heater fuel tank when heater is operating or still hot.</td>
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<tr>
<td>! NEVER use heater in areas where flammable vapors or gases may be present.</td>
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<tr>
<td>! NEVER fill heater fuel tank in living space; fill tank outdoors.</td>
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<tr>
<td>! NEVER store or transport kerosene in other than a metal or plastic container that is (1) acceptable for kerosene, (2) non-red in color, and (3) clearly marked “Kerosene”. NEVER store kerosene in the living space; kerosene should be stored in a well ventilated place outside the living area.</td>
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<tr>
<td>! The unit is EXTREMELY HOT while in operation. Due to high surface temperatures, keep children, clothing, furniture, and other combustible objects at least 36” away from top and front area.</td>
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<td>! RISK OF IN DOOR AIR POLLUTION</td>
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<tr>
<td>USE HEATER ONLY IN WELL VENTILATED AREAS. People with breathing problems should consult a physician before using the heater. In a house of typical construction, that is, one that is not of unusually tight construction due to heavy insulation and tight seals against air infiltration, an adequate supply of air for combustion and ventilation is provided through infiltration; however, if the heater is used in a small room where less than 200 cubic feet (5.7 m of air space is provided for each 1,000 BTU per hour of heater rating (considering the maximum burner adjustment), the door(s) to adjacent room(s) should be kept open or the window to the outside should be opened at least 1 inch (25.4 mm) to guard against potential buildup of indoor air pollution. DO NOT use the heater in a bathroom or any other small room with the door closed.</td>
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<tr>
<td>! NEVER use heater to heat or boil water or use as a cooking appliance.</td>
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<tr>
<td>! NEVER leave heater operating if you intend to leave for any period of time. Always make sure to turn heater off and inspect to insure that it is completely extinguished prior to going to bed.</td>
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<td>! NEVER leave heater unattended.</td>
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<tr>
<td>! NEVER use as a source of heat for drying objects.</td>
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<tr>
<td>! NEVER place objects on the top plate.</td>
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</table>

## WARNING!! RISK OF BURNS

! NEVER operate the heater without the guard or grille completely attached. 

## IF POOR QUALITY KEROSENE

is used a rapid accumulation of carbon and tar is likely. This may cause a strong odor and will destroy the wick. Additional heater damage may occur as the wick becomes more difficult to adjust. The use of poor quality fuel could also make the wick very hard to extinguish. Always make sure the fire is out. (See page 12, Extinguishing the Heater.)

## ADJUSTMENT OF ROOM TEMPERATURE

can not be changed by adjusting the heater. A Kerosene heater is either on or off. There is no temperature adjustment. If heater output is reduced by lowering the wick in any way, improper combustion will occur producing odors and an accumulation of tar and carbon. If your room becomes too hot, open a door or a window or turn off the heater.

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SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE!!

1
1 INTRODUCTION

Please read this OWNER'S MANUAL carefully. It will show you how to assemble, maintain, and operate the heater safely and efficiently to obtain full benefit from its many built-in features.

2 FEATURES

![Diagram of the heater with labeled parts]

- Front Guard Grille
- Fuel cap
- Fuel Gauge
- Carryng Handle
- Top Guard Grill
- Rear Guard Grill
- Battery Case Cover
- Intergral Fuel Tank
- Drip Tray
- Manual Shut-off Knob
- Wick Adjuster Knob
- Ignition Lever

Fig. 1
3 UNPACKING AND ASSEMBLY

CAUTION: “RISK OF BURNS”

DO NOT OPERATE HEATER WITHOUT THE PROTECTIVE GUARD OR GRILLE.

1. REMOVE THE HEATER AND ALL PACKING MATERIALS FROM THE BOX. (Fig.2)

   NOTE: Save the shipping carton and packing materials for future storage.
   - Heater
   - 2 “C” cell batteries
   - Siphon pump
   - 2 Screws

2. ASSEMBLING PROCEDURE OF HEATER.

A) REMOVE THE TOP GRILL FROM HEATER AND UPPER PAD.

   • Remove the PAD from the heater as described in Fig.3.
   • Lift up Glass from Middle plate and remove Lower pad on Middle plate. (Fig 3)
   • FIG 4 related.
   • Place the Glass on the Middle plate.
   • Place Top plate on the Glass.
   • Assemble Grill Glass fix on the Middle plate.
   • Align and insert 4 bended rods to Clipped Guides on Middle plate. (Fig 4)
   • Align the 2holes on Top Grill with the 2 mounting holes on the Guard Grill as shown in Fig 5.
   • Secure each holes with a screw.
B) INSTALLING BATTERIES (Fig 6)

- Battery holder is located on the back of the heater.
- Open the battery cover from the battery holder.
- Insert two "c" cell batteries according to the plus(+) and minus(-) markings inside of the holder.
- Replace the battery cover to the heater.

C) Now your heater is completely ready to use.

4 KEROSENE (1-K ONLY)

It is EXTREMELY IMPORTANT to the operation of this heater that you use the proper grade of kerosene. The proper grade of kerosene is identified as 1-K Kerosene. DO NOT OPERATE THIS HEATER WITH ANY FUEL OTHER THAN 1-K KEROSENE! 1-K Kerosene has been refined to virtually eliminate contaminants such as sulphur, which can cause a rotten egg odor during operation of the heater.

KEROSENE SHOULD ONLY BE STORED IN A BLUE CONTAINER THAT IS CLEARLY MARKED "KEROSENE". NEVER STORE KEROSENE IN A RED CONTAINER. Red containers are associated with gasoline.

NEVER store kerosene in the living space. Kerosene should be stored in a well ventilated place outside the living area.

NEVER use any fuel other than water-clear 1-K kerosene.

NEVER use fuel such as gasoline, benzene, alcohol, white gas, camp stove fuel, paint thinners, or other oil compounds in this heater. These are volatile fuels that can cause explosion or uncontrolled flames.

The best way to purchase kerosene is in a pre-packaged, metal or plastic, blue colored container. The second choice would be to buy it from a dealer who stores it in a 55 gallon drum. The third choice is to buy kerosene from a dealer who stores it in a large underground (or above ground) tank. Kerosene that is contaminated with even a small amount of water will prevent a kerosene heater from functioning properly. As you move from the first choice in purchasing kerosene (pre-packaged container) to the third choice (large storage tank), the likelihood of water being present from condensation increases.

If you purchase kerosene in bulk, know your dealer.

It is normal for a kerosene heater to give off a slight odor upon start-up and shut-down. After 5-10 minutes of operation, the heater should have reached its normal operating temperature and any odor should be very slight.

NEVER store kerosene in direct sunlight or near a source of heat.

NEVER use kerosene that has been stored from one season to the next. Kerosene deteriorates over time. OLD KEROSENE WILL NOT BURN PROPERLY IN THIS HEATER.

A variety of problems can result from using poor quality kerosene --- smoke, odor, low flame, difficult ignition, difficult shut-down, flame flickers and dies, excessive burning down of the wick, reduced wick life, wick adjuster sticking, excessive deposits on the wick, etc.. If you encounter any of the problems listed above, check your kerosene. If you discover that the kerosene is the problem, get a fresh supply of WATER-CLEAR 1-K KEROSENE before using your heater again.
FUELING YOUR HEATER

NEVER FILL THE HEATER FUEL TANK IN THE LIVING SPACE; FILL THE TANK OUTDOORS.

Before fueling the heater, take the heater, the kerosene, and the manual siphon pump outdoors. To use the manual siphon pump, tighten the cap on the top of the siphon, place the straight tube into the kerosene container, and insert the flexible tube into the opening of the fuel tank. By squeezing the bulb of the siphon pump, fuel will be transferred from the kerosene container into the heater tank. (Fig. 7) Carefully watch the fuel gauge beside of the opening of the fuel tank so that you will know when the tank is getting full. When you approach the full mark, loosen the cap on top of the siphon pump. This will stop the flow of kerosene. **DO NOT OVERFILL YOUR HEATER.** Allow the siphon pump to drain thoroughly before you remove it from the tank and the kerosene container.

After fueling the fuel tank of the heater by using siphon pump, make sure that you loosen (counter clock wise) the cap on the siphon pump to drain thoroughly the remaining kerosene in the siphon pump. For the reuse of siphon pump, make sure that you tighten (clock wise) the cap on the siphon pump to transfer the kerosene into the fuel tank properly. (Fig.11)

**IMPORTANT NOTICE REGARDING FUELING OF THE HEATER:**
When fueling your heater for the first time and any other time when the tank has been completely empty, as in "Dry Burning" (page 8) make sure to **allow the wick to soak a minimum 60 minutes** before you attempt to light the heater. (Take note of the time you started to soak the wick or use a kitchen timer or wrist watch with an alarm feature) Failure to properly soak the wick can trap air pockets in the wick causing the heater to burn poorly. Premature ignition can destory your wick.

**IMPORTANT NOTICE REGARDING FIRST IGNITION OF HEATER**
The first time you light your heater there may be some odor due to the burning off of oils used in the manufacturing process. To avoid this you may wish to burn the heater outside on a calm and windless day. If it’s windy consider a porch or garage or other room where the windows can be open to disperse the odor.
6 AUTOMATIC IGNITION SYSTEM

For safety and convenience, this heater features an automatic ignition system. 2 "C" cell batteries, included with the heater, provide the power for the igniter which lights the wick once it has been raised to its maximum height.

To use the automatic ignition system:
- Make sure the batteries have been installed.
- Turn the wick adjuster knob clockwise until the wick has been raised to its maximum height. (Fig. 9)
- Push the ignition lever (Fig. 10) to bring the glowing igniter into contact with the wick. This will cause ignition to occur.
- As soon as you see that the wick has been lit, release the ignition lever. This will automatically lower the burn chamber back down over the wick.
- Rotate the burner knob from side to side a few times to make sure that the burner is positioned properly on the wick adjuster. (Fig. 11)
- Then begin following the steps outlined in "Adjusting the wick" (page. 8)

IGNITION VIA MATCH

If you encounter a problem with the ignition mechanism, or if you have dead batteries, it is possible to light the heater with a match. (Fig. 12)

The procedure is as follows:
- Turn the wick adjuster knob clockwise until the wick has been raised to its maximum height.
- Lift the burn chamber using the burner knob.
- Touch a lighted match to the exposed top edge of the wick.
- Once you see that the wick has been lit, lower the burn chamber back down over the wick.
- Rotate the burner knob from side to side a few times to make sure that the burner is positioned properly on the wick adjuster.
- Then begin following the steps outlined in "Adjusting the wick" (page. 7)

CAUTION: Make sure that you do not leave the match, or any portion of it (match head, etc.) in the burner area. Debris left from the match can cause an uneven alignment of the burner and may result in smoke, incomplete combustion, odor, or fire.

7 CHECKING THE IGNITION SYSTEM

If the automatic ignition system fails to operate properly, perform the following checks:
- BATTERIES - 2 "C" cell batteries are located at the rear of the heater. Replace with new batteries. (Fig. 14)
- IGNITER PLUG - If the automatic ignition system still doesn't work after replacing the batteries, check the igniter plug. If the glow coil filament is broken, bent, or doesn't glow when engaged via the ignition lever, it must be replaced.

CAUTION: Be sure igniter plug is Type "B", 2.5V DC, 1A only.
To replace the igniter plug (Fig. 16):
- Remove the batteries.
- Remove the 2 Guard Bracket by removing 4 Screws and lift off the Guard grill assembly.
- Remove burner chamber and push the ignition lever to raise the igniter plug.
- Pull the igniter plug in and turn it in a clockwise direction to remove.
- Install a new igniter plug (Type "B", 2.5V DC, 1A only) by pushing it in and turning it in a counterclockwise direction.
- Reassemble the heater and replace the batteries.

TEST IGNITION
Using the wick adjuster knob, raise the wick to its maximum height.
Push the ignition lever.
The igniter plug should be within 1–2mm of the wick when the ignition lever is fully engaged. (Fig. 13)

ADJUSTING THE WICK
After lighting the heater, it is important to check the heater flame within the first 5-7 minutes of operation. During the first 5 minutes after ignition, the burner chamber warms up and flames will become visible at the top of burner. These flames will gradually build up. After 5-7 minutes of operation, you should use the wick adjuster knob to obtain the proper flame height. The proper flame height is a flame of no more than 1/2" at the top of the burner, with an even distribution of flame around the flame spreader disk which is positioned in the center of the top portion of the burner. See pictures below for reference.
As you continue to operate the heater, the temperature of the heater and the temperature of the room will continue to change. As the heater warms up, the kerosene in the tank will vaporize faster, and this could require adjusting the wick adjuster down in order to maintain the desired 1/2" flame height. Therefore, it is necessary to continue to monitor the flame height, and to make adjustments using the wick adjuster knob to keep the proper flame height. It is recommended that the heater be checked every 30 minutes in order to keep the proper adjustment because periodic adjustment is required.

CORRECT FLAME
Proper combustion

FLAME TOO HIGH
Can Produce smoke and soot

FLAME TOO LOW
Can produce odor and carbon monoxide

IMPORTANT NOTE: NEVER LEAVE THE HEATER UNATTENDED WHILE BURNING.
Always make sure to turn the heater off and inspect it to insure that it is completely extinguished prior to going to bed.
NOTE: During start-up, small adjustments to the flame can be performed by using the burner knob on the front of the burner and MOVING THE BURNER FROM SIDE TO SIDE until the flame at the top of burner is as even as possible. DO NOT TOUCH THE BURNER KNOB ONCE THE HEATER HAS REACHED NORMAL OPERATING TEMPERATURE AND THE FLAME HAS STABILIZED. THE BURNER KNOB IS VERY HOT DURING OPERATION.

IMPORTANT NOTE: This heater is designed to operate with a flame height of no more than 1/2" at the top of the burner. For proper combustion to occur, it is very important that the flame height be adjusted so that it is neither too high, nor too low. Operating the heater at a wick setting below the minimum recommended setting (the wick-stop setting) could result in the risk of fire and/or carbon monoxide poisoning.

NOTE: If you find that the wick will not raise, push the safety reset lever (see diagram on P.2) to engage the safety shut-off device. Then dial the wick up via the wick adjuster knob.

WARNING: RISK OF INDOOR AIR POLLUTION AND FIRE, DO NOT OPERATE HEATER AT WICK SETTING LOWER THAN MINIMUM WICK-STOP SETTING.

9 WICK MAINTENANCE / HOW TO CHECK THE CONDITION OF YOUR WICK

Failure to clean your heater’s wick may result in low heat output, cause your heater to burn with an annoying odor and could damage or destroy the wick adjustment assembly. It can also make it very difficult to light the wick. Carbon and tar will accumulate on top of the wick as the kerosene burns and must be removed. How often you need to “Dry Burn” depends on your use of the heater and the quality of fuel available. The best way to know is to check the wick often.

Check Your Wick Often!

- If the wick is hard to light using the heater’s ignition system...
- If the wick is hard to raise or difficult to adjust by turning the knob...
- If the wick fails to drop completely when you push the shut-off knob...
- If the top of the wick is stiff & hard like a bristle brush...
  It is time to DRY BURN your heater. A wick that is in good condition will feel soft to the touch, light easily and extinguish quickly.

Note: Poor fuel or fuel contaminated with water will also turn the wick hard.

10 "DRY BURNING" YOUR HEATER / REMOVING CARBON FROM YOUR WICK

"Dry burning" your heater will cause a strong odor. For this reason it is best to "dry burn" your heater outdoors on a day that is completely calm and windless. If it’s too windy outside you can consider a porch, breezeway or other room with all of the windows open to disperse the strong odor.

Step 1 With your fuel tank nearly empty, burn your heater (without refueling) until the flames start to burn out, then raise the wick to its highest possible setting and leave it there until it burns out completely. Wait 60 minutes, then re-light the wick (with a match if necessary) and allow it to burn out again. Once the heater is cool to the touch, remove the cabinet and brush the top of the wick with and old tooth brush, or other stiff bristle brush, to remove any remaining ash. A canister type vacuum cleaner may be a useful tool in removing this ash.

Step 2 The first step should remove most carbon and your wick should feel softer to the touch. If any part still feels hard, you can use small pliers to pinch these hard spots and break up the carbon into pieces. After doing this, replace the cabinet, add a small amount of fuel, wait at least one hour and then repeat Step 1.

Carry out Carbon Removal/Dry Burning within 5-7 days after your first use of your new heater to reduce carbon build-up on the wick’s burning surface. Afterwards, Dry burn your heater anytime the wick appears to be hard. CHECK YOUR WICK OFTEN!

Dry burn your heater and remove all fuel from your heater at the end of the heating season.

Note: Burn your heater Dry, as noted above, weekly during the heating season. Check your wick often to see if CARBON REMOVAL/DRY BURNING is necessary. Carbon removal will NOT be effective if your fuel has been contaminated by water or any other liquid. In this case you must clean the fuel tank, replace the wick and soak it for 60 minutes in Fresh, 1-K Kerosene.
**WICK ASSEMBLY- Check at least once a month!!**

The burner assembly sits on top of the wick guide. Over time, tar deposits can accumulate on the wick guide, and this can prevent the burner assembly from seating properly. This can result in poor combustion, smoke, odor, etc. To prevent this from happening, tar deposits on the wick guide can be removed as follows:

- Making sure that the heater is both cool and turned off, lower the wick to the "off" position.
- Remove the batteries (located at the rear of the heater).
- Remove the 2 guard bracket by removing 4 screws and lift off the grill assembly as shown in illustration. (Fig. A)
- Remove burner chamber.
- Using the wick adjuster knob, raise the top of the wick until it is even with the top of the wick guide. Using a flat-edge screwdriver, scrape off the tar deposits. Be careful not to allow any of the tar deposits to drop into the grooves of the wick guide. A small vacuum cleaner can be used to remove the tar deposits that have been scraped off (Fig.B).
- Reassemble the heater and replace the batteries.

**WICK REPLACEMENT**

The wick in your heater needs replacing if, after repeated cleanings, any of the following conditions still exist: slow to light, hard movement of the wick adjuster knob, kerosene odor while burning, low heat output, slow warm up, damaged wick.

Use only a genuine replacement wick.

If cleaning the Wick does not improve performance, you will need to replace the Wick. Refer to the "TROUBLE SHOOTING GUIDE", see page 14. which outlines conditions under which the Wick should be replaced.

**CAUTION:** Use ONLY a genuine Replacement Wick. DO NOT attempt to substitute any other type of Wick device or a Wick designed for another brand or model heater. You could damage the heater and create a potential fire hazard.

Call customer service at 1-800-668-5323, to order wick.

**ATTENTION:** The only tools needed to replace the Wick are:
- A Pair of Pliers
- A Cross Screwdriver
- A Plastic Bag with a Twist Tie

1. Push down the manual shut-off Knob and turn the Wick Adjustment Knob COUNTERCLOCKWISE in the direction of "OFF".
2. Use screwdriver to loosen and remove 3 screws that fix cabinet base to fuel tank.
3. Use the Carrying Handle to lift the Cabinet & Grill assembly straight up and away from the heater.
4. Remove the screw on the wind cover and remove the wind cover.

5. Remove 4 wing nuts with flat blade screw driver.

6. Lift the wick adjuster assembly straight up and away from the heater.

7. Lift the wick holder assembly straight up and remove form the burner tank.

8. Remove the wick from the holder by folding it toward the center loosening it from the sharp metal teeth on the inner surface of the inner surface of the holder, and slide it out.

9. The black line on the outside of the wick should match the top edge of the holder. Then press it against the teeth inside the holder to obtain a firm grip.

10. Replacement the wick holder assembly in the burner tank. Rotate 90 degrees left and right as well as up and down until the wick slides freely. Check to see that gasket is still in place on the burner tank.

11. Insert the pinion at the other end of the wick control shaft into the top portion of the rack of the wick holder. This step can be easily carried out if the wick holder is raised.

12. Slide the wick adjuster assembly down the draft tube. Position the adjuster shaft to the front of the heater.
13. Sung 4 wing nuts on the mounting stud, but do not tighten.

14. Raise the wick the full “up” position, and evenly tighten wing nuts in several steps.

15. Check height of wick. It should be 5/16” above collar.

16. Check for correct clearance between wick holder and draft tube. It should be the same all around.

17. Check the function of safety shut-off mechanism by pushing the extinguish button to upset the pendulum.

18. Reinstall the wind cover.

19. Replace the Cabinet & Grill assembly and fasten to the heater with 3 screws. Be sure to check that the wick is set at the correct height of 5/6”(8mm) after reassembling the heater.
18. **EXTINGUISHING THE HEATER**

To extinguish the heater, push down on the manual shut-off knob (Fig. 18) with one hand while holding the wick adjuster knob in the other hand. You will feel the pressure of spring action attempting to turn the wick adjuster knob in a counter-clockwise direction in your hand. By slowly relaxing your grip on the wick adjuster knob, you will allow the spring to gradually lower the wick and extinguish the flame. When there is no further pressure from the spring action, confirm that the wick has been fully lowered by turning the wick adjuster knob in a counter-clockwise direction as far as it will go. After 10-15 seconds, open the door on the body of the heater, lift the burner using the burner knob, and visually confirm that there are no flames present. This will confirm that the heater is completely extinguished.

**CAUTION:** After extinguishing the heater, **allow at least 10 minutes before reigniting the heater.** This allows the heater time to cool off and return to a normal temperature. Failure to allow the 10 minute cooling off period before reigniting the heater will result in the creation of a strong odor and possible flare-up.

**WARNING:** Carbon and tar can build up on the wick after the heater has been in use for a while. This can interfere with the ability of the wick to be lowered into the body of heater, and can result in the flame not extinguishing completely. It is the responsibility of the owner to inspect the wick, to maintain proper maintenance of the wick, and to replace the wick when necessary in order to prevent the build up of carbon and tar from creating a dangerous situation where the heater does not fully extinguish.

14. **AUTOMATIC SAFETY SHUT-OFF DEVICE**

This heater is equipped with an automatic safety shut-off device. The purpose of this device is to quickly and efficiently shut-off the heater should the heater be jarred or tipped over while in operation. This is the main safety system that is built into the heater, and it functions to prevent the flame from spreading if the heater is knocked over.

The automatic safety shut-off device is built into the mechanism that raises and lowers the wick. It has been designed so that if the pendulum is jarred by a shock of some sort, it retracts a latch from the wick control shaft ratchet, and a torsion spring reacts to drop the wick to its fully lowered position. This rapid lowering of the wick extinguishes the flame.

If you find that the wick will not raise, push the safety reset lever (see diagram on P.2) to engage the automatic safety shut-off device. Then dial the wick up via the wick adjuster knob.

**IMPORTANT NOTICE:** For the safety shut-off device to function properly, the wick must be free of carbon and tar deposits. Regularly performing the "Carbon Removal / Dry burning" procedure described in the "Wick Maintenance" and "Carbon Removal / Dry Burning" sections on page 10 is very important to the proper functioning of this important safety device.

**IMPORTANT NOTICE:** PLEASE CHECK THE SAFETY SHUT-OFF DEVICE ONCE A WEEK DURING THE HEATING SEASON TO INSURE THAT IT IS FUNCTIONING PROPERLY.

**IMPORTANT NOTICE:** EVERY TIME THE WICK IS REMOVED OR REPLACED, THE SAFETY SHUT-OFF DEVICE MUST BE TESTED TO INSURE THAT IT IS FUNCTIONING PROPERLY.
NEVER LEAVE THE HEATER UNATTENDED WHILE BURNING!

TESTING THE SAFETY SHUT-OFF DEVICE: At least once a week during the heating season, it is important to test the safety shut-off device to be sure that it is operating properly. **WITH THE HEATER TURNED OFF**, raise the wick using the wick adjuster knob to the fully raised position. Grabbing the protective grille, give the heater a firm shake. If the safety shut-off device is working properly, you will hear a loud noise as the ratchet is disengaged and the torsion spring drops the wick into the body of the heater. To verify that the wick has been completely lowered, turn the wick adjuster knob in a counterclockwise direction. If the safety shut-off device is functioning properly, the wick will have been completely lowered. If you are able to lower the wick further using the wick adjuster knob, this means that it is time to perform the “Carbon Removal Dry Burning” procedure described on page 8 again.

LONG TERM STORAGE OF YOUR HEATER

Carefully following the instructions for storage given below will insure that your heater will operate efficiently and safely next season (Fig.19/ Fig.20).

- Using a small amount of kerosene, swirl and rinse the inside of the tank. **NEVER mix water with the kerosene** as it will cause rust inside the tank. Pour the kerosene out making sure that you remove it all.

- With the fuel tank empty, ignite the heater. With the wick at its maximum height, keep the wick burning until it burns out completely (about 1 hour). It is a good idea to do this outside or in an extremely well-ventilated area.

- Remove the batteries. Remove the 2 cabinet screws and lift off the the cabinet and grille assembly. Remove the burner. Remove the wick adjuster from the fuel reservoir. Thoroughly dry the inside of the fuel tank. Using a screwdriver and/or a brush, remove any carbon, tar or soot that might have accumulated on the wick adjuster, wick guide or burner.

- After a thorough cleaning, reassemble the heater. It is important when reassembling the wick adjuster to be sure to maintain an equal gap between the wick adjuster and the wick guide cylinder all around. See “Wick Replacement” on page7 for reference.

- Remove the batteries from the battery case before storing the heater to prevent leakage and corrosion.

- Store the heater with the wick in the fully lowered position and the safety shut-off device deactivated.

- Store the heater in the original box with the original packing material and keep the **OWNER’S MANUAL** with the heater. Store in an area that is well-ventilated.

Fig. 19  

Fig. 20
## TROUBLE SHOOTING GUIDE

<table>
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<tr>
<th>TROUBLE</th>
<th>CORRECTIVE ACTION</th>
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<tbody>
<tr>
<td><strong>Heater Will Not Light</strong></td>
<td>1. Fill tank with <a href="#">water-clear 1-K kerosene</a>.</td>
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<td></td>
<td>2. Drain tank. Remove wick assembly &amp; replace wick.</td>
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<td></td>
<td>Reinstall wick assembly. Fill tank with <a href="#">water-clear 1-K kerosene</a>.</td>
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<td></td>
<td>3. Replace batteries. Replace igniter plug. Check for broken or disconnected wire.</td>
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<td></td>
<td>4. Lower wick using wick adjuster knob until igniter plug makes contact with top of wick.</td>
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<tr>
<td><strong>Heater Produces Smoke or Odor</strong></td>
<td>1. Using wick adjuster knob, lower wick to desired 1/2&quot; flame.</td>
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<td>2. Move heater out of air draft.</td>
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<td>3. Using burner knob, rotate burner from side to side until it seats properly over wick.</td>
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<tr>
<td><strong>Flame Flickers or Dies</strong></td>
<td>1. Drain tank. Remove wick assembly &amp; replace wick. Reinstall wick assembly. Fill tank with <a href="#">water-clear 1-K kerosene</a>.</td>
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<tr>
<td><strong>Wick Burning Down Excessively</strong></td>
<td>1. Drain and clean tank</td>
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<tr>
<td></td>
<td>- Remove and replace wick.</td>
</tr>
<tr>
<td></td>
<td>- Fill tank with <a href="#">water-clear 1-K kerosene</a>.</td>
</tr>
<tr>
<td><strong>Wick Adjuster Sticks</strong></td>
<td>1. Drain tank. Remove wick assembly &amp; replace wick. Reinstall wick assembly. Fill tank with <a href="#">water-clear 1-K kerosene</a>.</td>
</tr>
<tr>
<td><strong>Wick will not raise</strong></td>
<td>- Push the safety reset lever (see diagram on P.2) to engage the automatic safety shut-off device.</td>
</tr>
<tr>
<td></td>
<td>Then dial the wick up via the wick adjuster knob.</td>
</tr>
<tr>
<td><strong>Heater is enveloped in flames</strong></td>
<td>- Call Fire Department.</td>
</tr>
<tr>
<td></td>
<td>- Smother flames with fire extinguisher or sand. Otherwise smother flames with blankets and then throw water on blankets. Do not throw water directly on the heater itself.</td>
</tr>
</tbody>
</table>
10 Model No. | RMC-11-C7
---|---
Type of Heater | Convection
Heat Output | Max. 10,500 BTU/hr
Fuel Tank | Integral
Tank Capacity | 1.1 U.S. gallons
Continuous Combustion Time | Approx. 8–12 hr
Max. Fuel Consumption | 0.079 U.S. gallons/hr.
Ignition Method | Battery-C Cell x2, Igniter Type “B”
Weight(empty) | Approx. 14 lbs
Dimensions | Height 21.3 inches
| Width 12.6 inches
| Depth 12.6 inches
Wick Height | 5/16 IN. (8mm)